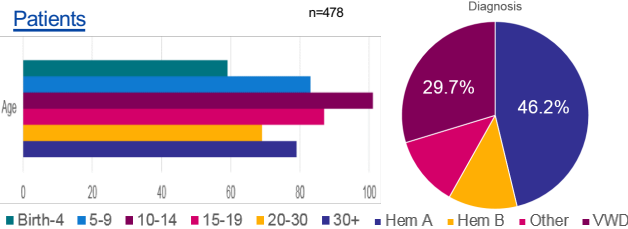


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Better. For Everyone.

Program Description

The Kansas City Regional Hemophilia Treatment Center at Children's Mercy Kansas City and Truman Medical Center serve approximately 803 patients, reaching one third of the patients through outreach clinics in Missouri and Kansas. The pediatric comprehensive clinic is located at Children's Mercy Kansas City and transitions patients by the age of 22 years to the adult comprehensive clinic held at Truman Medical Center.



Patterns

Q10a: For patients age 12-17, satisfaction with how the HTC staff talked about how to care for bleeding disorder as they become an adult?

a) Always Satisfied	8	44.4%
b) Usually Satisfied	5	27.8%
c) Sometimes Satisfied	0	0.0%
d) Never Satisfied	1	5.6%
y) Not Applicable	4	22.2%
z) No Response	0	0.0%

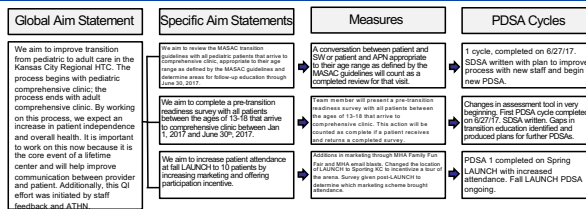
Q10b: For patients age 12-17, satisfaction with how the HTC staff talked about how to care for bleeding disorder as they become an adult?

a) Always Satisfied	10	55.6%
b) Usually Satisfied	3	16.7%
c) Sometimes Satisfied	1	5.6%
d) Never Satisfied	0	0.0%
y) Not Applicable	4	22.2%
z) No Response	0	0.0%

Problem

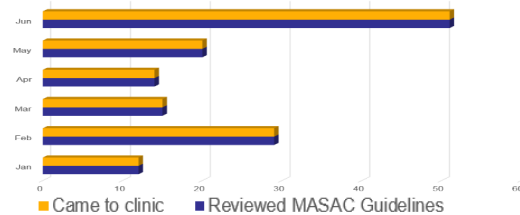
Only 72% of families with 12-17 year olds were satisfied with the KCRHTC's current transition plans and education. Over the next 9 years, roughly 159 patients will transition from pediatric to adult care.

Aims: Driver Diagram



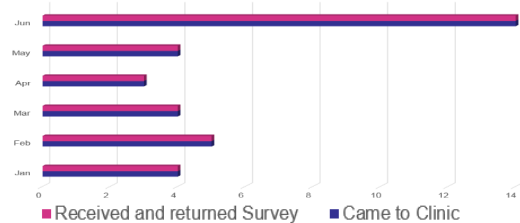
Specific Aim 1

We aim to review the MASAC transition guidelines with all pediatric patients that arrive to comprehensive clinic, appropriate to their age range as defined by the MASAC guidelines and determine areas for follow-up education through June 30, 2017.



Specific Aim 2

We aim to complete a pre-transition readiness survey with all patients between the ages of 13-18 that arrive to comprehensive clinic between Jan 1, 2017 and June 30, 2017.



Specific Aim 3

We aim to increase patient attendance at fall LAUNCH to 10 patients by increasing marketing and offering participation incentive.



Results

Specific Aim 1

We were able to review the MASAC guidelines with 100% of pediatric patients that arrived to comprehensive clinic between January and June 2017 (n=141), thus creating a formal plan of education from the time the child becomes a patient of the HTC through to transition to adult care. Once the HTC is again fully staffed, we plan to narrow the MASAC guidelines further to the top three points per age group. We will not transition a patient to the next age group until they have 'passed' the top three points of their current age group. This will help providers determine what areas have already been addressed and what areas need additional education before a patient is deemed 'ready' to transition.

Specific Aim 2

We were able to survey 100% of patients age 13-18 that arrived to comprehensive clinic between January and June 2017 (n=34). The survey questions revealed educational gaps relating to health insurance and bleeding disorder care changes when moving to the adult program. Currently, to address these gaps, we are giving out 'All About Me', a workbook guiding teens towards transition and independence. This workbook reviews items such as health insurance and things to know when seeing a new provider.

Specific Aim 3

We added three additional forms of marketing and one location incentive for Spring LAUNCH (per hospital policy, it was not permissible to market other incentives). This resulted in Spring LAUNCH having the best attendance of the program to date, over three times the attendance of last year. A post-LAUNCH survey was given to help identify the form of marketing that increased attendance. The Fall LAUNCH PDSA will include all changes from the Spring LAUNCH as well as one more marketing initiative, hoping to reach our attendance aim.

Special acknowledgement to our mascots Chuckles the Coag Chimp and Jimmy the Texas Potato for being by our sides throughout this project.



[HRSA Grant #UC8C24079](#)